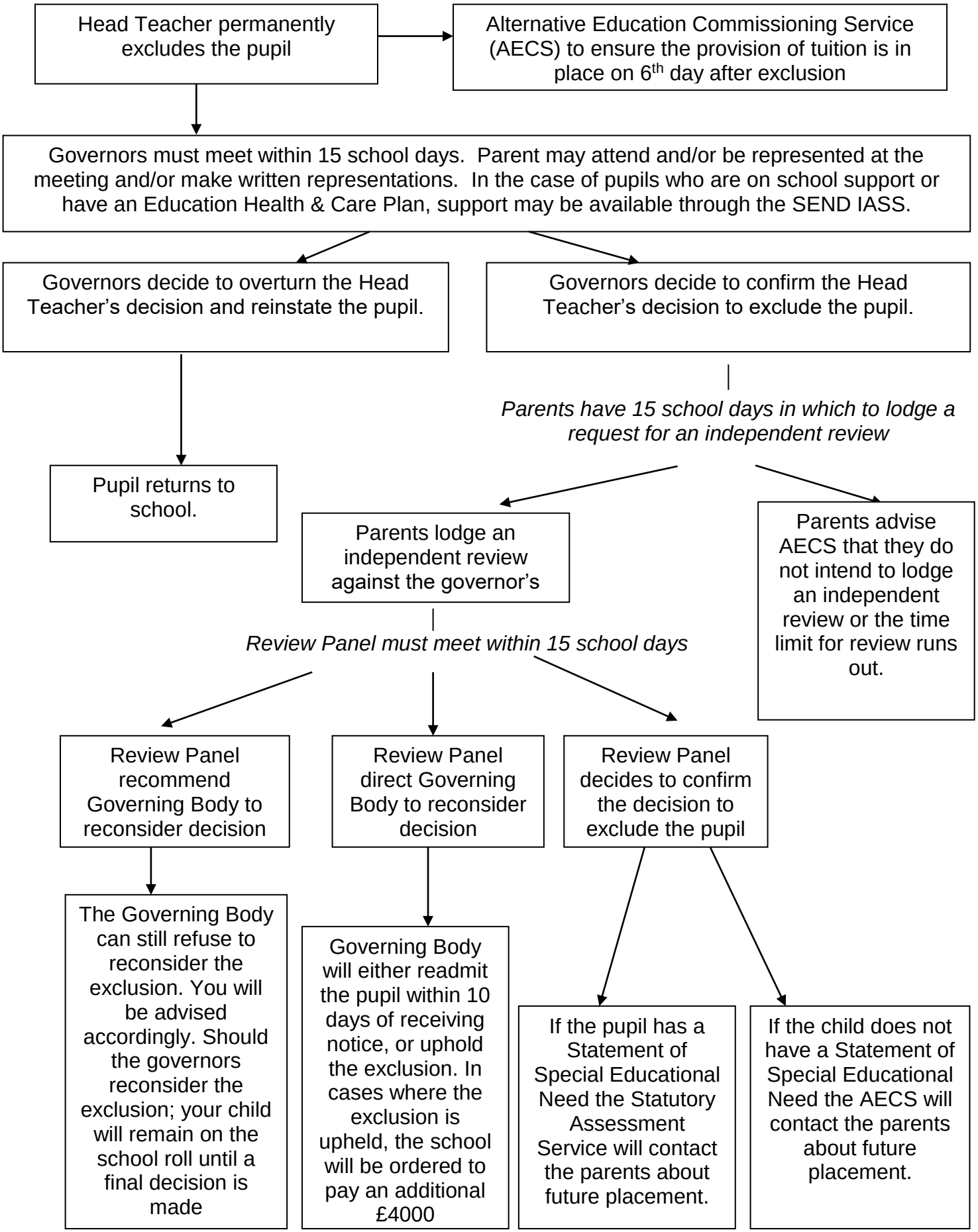Parents' Guide to the Procedure for Permanent Exclusion